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SUSTAINABILITY REPORT 2023

Effective, Environmental and Sustainable Manufacturing Personnel Focused Protective Work Security Technical Capacity Active Marketing and Sales

Eskişehir TÜRKİYE

A Message From The General Manager

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EPTA





About The Report

SUSTAINABILITY REPORT 2023

Dear Stakeholders,

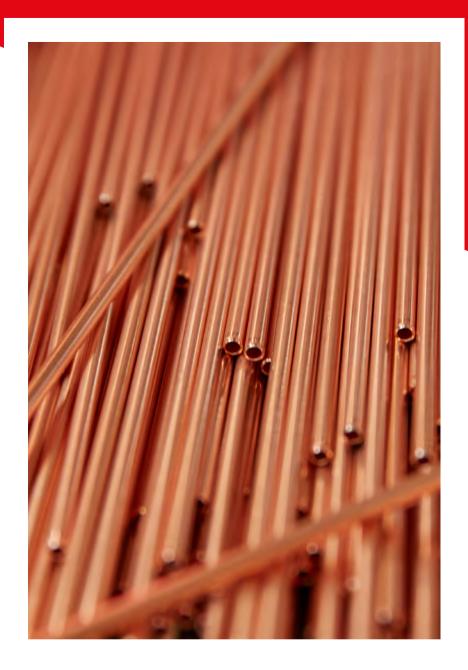
EPTA has been continuously developing since 1980, has achieved significant success in the businesses where it has been operating. It provides a variety of products and services to important companies in our country and in the world, especially in the cooling and automotive businesses. Our company has been continuing to operate with a business-oriented approach from the day it was founded, while also continuing to contribute to the country's economy by taking care of nature and human rights.

Many global issues affect all countries today. The contamination of nature due to malpractices and the cons it brings have reached a level that threatens people's lives, especially climate change. Thus, the necessity for sustainable use of limited world resources arises. Therefore, all activities need to take place in an environmentally conscious way to transmit a sustainable world to future generations.

Within this scope, sustainable development aims have been set out by the United Nations. Our company has also aimed to put forward a management approach that is compatible with these objectives. Thus, our company will take responsibility by carrying out various activities to protect our world and nature; strengthen society and transform life; intend to use all its experience and competence for sustainable development in all areas.

This report provides a summary of the activities planned and realized for all these purposes. As a result, both we are trying to fulfill our responsibilities and share developments in this field. We wish our activities would be useful for sustainable development; thank to everyone who has contributed to this process.

> İlke AYDIN EPTA Sustainability Branch Leader



A Message from the General Manager



Dear Our Precious Stakeholders,

Today, It is understood that no further route can be taken with the current model of economics being implemented across the globe. Issues such as the global energy crisis, the supply of raw materials, global climate change warn us that we need to review our way of doing business.

For this reason, we should see the sustainability efforts as an opportunity to create value that have been on the agenda in recent years. Thus, we need to develop a model of life and economy built on reducing, reusing and recycling rather than taking, using and throwing away. By integrating this new model into our lifestyle, the way we do business, we need to ensure that our planet is a much more livable and sustainable place.

In this scope, EPTA has begun developing and implementing projects aimed at reducing carbon emissions beginning in 2023, by taking into account the values related to the institutional carbon footprint it began tracking in 2021-2022 by creating a Sustainability Unit. The 400-kW SES (Solar Energy System) project which was first set up in 2023, will continue its sustainability-based applications without interruption by implementing the Green Hydrogen Project of which its feasibility studies continue.

Based on data from the technical observation report at the beginning of 2023 on energy efficiency; in the same year, the energy efficiency of our electric motors, air compressors and electric source furnaces in our company was increased and reductions in both cost and carbon release amounts were achieved as a part of the KOSGEB Energy Efficiency Support Project. EPTA will continue its work towards green production alongside its employees, addressing issues of social and economic sustainability from a holistic perspective as well as environmental sustainability.

We will continue to serve the proliferation of awareness that the world is not only created for humans and that polar bears should not perish.

Best Regards...



Güven TERZİOĞLU General Manager



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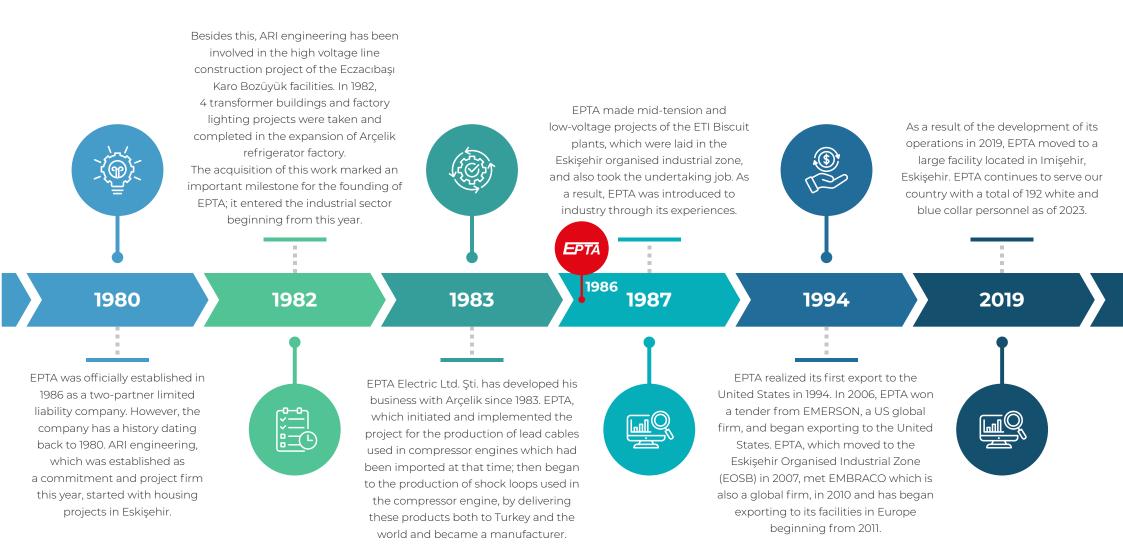
EPTA About Us

EPTA was founded laid in 1980 in Eskişehir as the Arı Engineering Company. Our founding purpose is; raising the well-being and consciousness of our employees to levels of developed countries, being a model for our employees for having the awareness that they have a debt to contribute to the environment and the society in which they live, contributing to the economy of Eskişehir and our country, developing and implementing production models that do not harm the world we live on.



History And Milestones





Mission, Vision and Our Quality Policy





Our Mission

"To produce products that add value to people's lives with sustainable, innovative manufacturing technologies without compromising on high quality, performance and efficiency."

Our Vision

"Our goal is to be a leading organization in the metal and cable manufacturing industry by continuously improving the quality of our products using advanced technologies, our qualified human resource and environmentally sustainable manufacturing processes."

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Our Quality Policy



"EPTA, whose principles are honesty, trust, quality and discipline; with the principle of sustainable and environmentally friendly manufacturing that it holds, with the training and contribution of its employees, with lean manufacturing and continuous remediation practices, is to be a firm that "meets the needs and expectations of its customers with the highest quality products, respecting the community and the future."

MEETS THE NEEDS AND EXPECTATIONS OF ITS CUSTOMERS WITH THE HIGHEST QUALITY PRODUCTS, RESPECTING THE COMMUNITY AND THE FUTURE.





Institutional Structure and Management





Management Approach

Our understanding of corporate structure and management which is critical to the effectiveness and success of our company, provides a framework for how to manage the company, how to make decisions, and who carries which responsibilities.

Responsibility Focused

Working within this framework, our corporate structure and management ensure that our economic, social and environmental responsibilities are fulfilled while making the decisions necessary for our company to achieve its economic goals.

Dynamic Management

Thus, our dynamic enterprise structure and management understanding can enhance the company's risk management and financial success while meeting our customers' sustainability-based quality product expectations.



Our Business Fields and Products



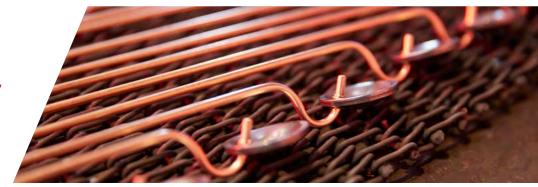


As EPTA began its operation, it considered performing value-added production in the industry. Starting with this goal, it is to produce the parts imported by industry domestically in our country.

EPTA's business fields are the production of lead cables and cooling pipes in cooling industry compressor engines.











Our Fields of Activity



Our production process, which began in this way, has evolved over time; 100% of the cables used in the Arçelik compressor engines have begun to be manufactured at EPTA. After that, with the growth of this cooperation, the production process has continued with the products with tube which are used in compressor engines.

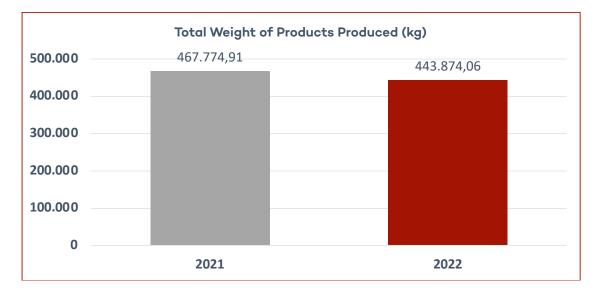
> Furthermore, EPTA began to manufacture special brazing furnaces for its plant, which are required in brazing processes technically used in cooling tubes from 1990 onwards.
> This non-sale furnaces were built to meet EPTA's own needs.

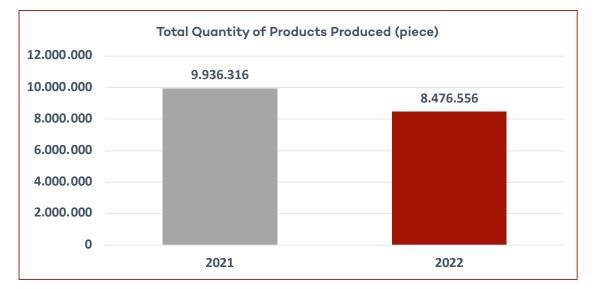
Γρτα

Our Fields of Activity



- Thanks to the brazing furnaces that are our own production, the contracted manufacturing began to be served to the automotive industry.
- EPTA had been the only company in Turkey that can do this brazing process in its own manufactured furnaces which can be done by a very small number of companies.
- The total amount of products produced in kg and in pieces per year is seen in Graph.
- Exports of our company, continues to grow.







National And International Stakeholders



EPTA is cooperating with its national and international stakeholders on sustainability while carrying out its activities. While our company has been trying to meet the expectations of the main industries on sustainability which our company works; also has been assisting our suppliers on sustainability, as well and has been expecting them to meet specific targets in this scope. Thus, our company has been contributing to the increase of awareness of sustainability within the supply chain.



In this scope, it carefully evaluates customers' expectations and goals for sustainability and incorporates them into its internal processes. Customers with regard to sustainability-related activities are informed where necessary. The works about sustainability are also being conducted in partnership with customers.



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National And International Stakeholders





Suppliers are required to meet certain relevant requirements by closely monitoring their activities on sustainability. In this process, suppliers are not evaluated just within classic criteria; at the same time, their activities on sustainability are evaluated.

In addition, the cooperation with public institutions is consolidated. The Ministry of Environment and Urbanization, Ministry of Industry, KOSGEB, Eskişehir Chamber of Industry, Eskişehir Metropolitan Municipality, Eskişehir Tepebaşı Municipality are contacted and our company has been benefited from various supports provided by Eskişehir Chamber of Industry on sustainability (counseling, education, information, etc.).

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Economical Contribution and Performance

EPTA contributes to the country's economy through its products and services to domestic and foreign companies as part of its activities.

Our company's activities and economic contribution have increased over the years. Our company has worked in a number of ways, particularly in efficient use of resources, preventing waste.



SUSTAINABILITY

Efficient Use of Resources and Lean Thinking

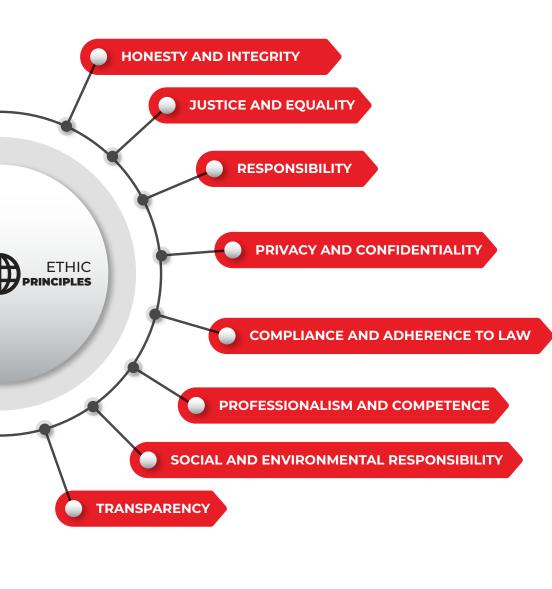
While sustainable development processes were not yet available, our company had become practicing its lean philosophy in the whole company. Although the philosophy of lean thought is one aspect of production; in other ways it aims to reduce the waste of resources (muda) and to use resources efficiently. In this respect, it also comes across as an important application for sustainable development.

Sustainability Focused Performance Evaluation

Our company's performance will not reveal no longer solely with classic indicators; will also reveal it in terms of sustainability. This will enable our company to move in a direction aimed at sustainable development. The introduction of sustainability as a benchmark in the performance of management processes also demonstrates our company's importance to sustainability.



Ethical Principles





- EPTA has made it its principle to work in accordance with the ethical principles universally accepted within its activities.
- Within this scope, our company has added its ethical principles to contribute to sustainable development objectives.
- Especially, our company has taken an ethical approach to efficient use of resources and preventing waste.



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Compatibility To Law And Company Policies



- Having established the principle of compliance with laws and company policies to itself, our company has achieved the purpose of fulfilling its responsibilities within the framework laid down by law, by following current legislation while conducting all its operations.
- The company policies laid out play an important role while conducting our activities. For this reason, every employee is conscious that they have to work by taking into account the company policies.



Company policies are being updated and developed in accordance with the new terms that will emerge. In this framework, contributions are made to sustainable development objectives and policies are also carried out in accordance with the European Green Deal.

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ENVIRONMENTAL SUSTAINABILITY ACTIVITIES

Effective, Environmental and Sustainable Manufacturing



Today, because of the production, consumption and waste activities carried out as if the world's resources are unlimited which had been exceeding the planet's capacity; the effects of increasing and triggering global environmental problems on nature and human health/wellbeing are becoming unsustainable.

DESTRUCTION OF CREATURES

These processes cause many species to be threatened and the functionality of ecosystems to decrease.

FLOODS, DROUGHT AND DESERTIFICATION

These three problems form a complex cycle that feed on each other and have profound effects on ecosystems.

GLOBAL WARMING AND CLIMATE CRISIS

Global warming is a crisis that causes the world's temperature to rise and environmental problems to deepen due to the increase in greenhouse gases caused by fossil fuels.

THINNING OF OZONE LAYER

This can cause more harmful UV rays to reach the earth's surface and have environmental effects.

Ecological and Environmental Problems Cycle

HUMAN BEING

Humans trigger environmental problems by over-exploiting natural resources, causing pollution, and destroying habitats. These problems turn into crises such as climate change and biodiversity loss, and negatively affect human life.

WASTE

Waste is material that has become useless as a result of human activities and there are different types such as domestic, industrial, agricultural, medical. Waste negatively affects the environment and human health by polluting the soil, water and air.

SOIL, AIR AND WATER POLLUTION

These factors disrupt the environmental balance by negatively affecting ecosystems and human health.

ACID RAIN AND DEFORESTATION

It can lead to reduced biodiversity, soil erosion and reduced natural carbon sequestration capacity to combat climate change.



Effective, Environmental and Sustainable Manufacturing





United Nations Global Sustainable Development Goals



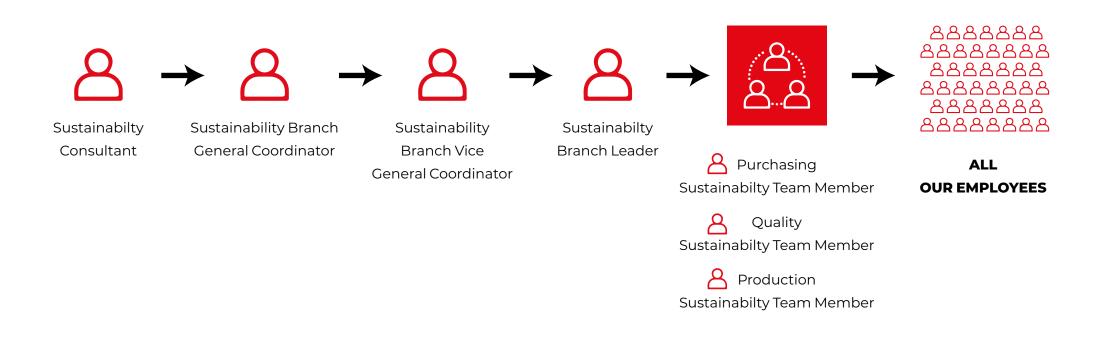
Goals of EU Green Deal

- Therefore, with the concept of sustainable development which was put forward by the United Nations, it is intended to be restored and gained to a healthy functioning the relationships that have reached a devastating extent between human culture and the living planet which are the world's two most complex systems.
- In accordance with all these developments; EPTA has adopted the United Nations strategies for the objectives of "Global Sustainability" and "EU Green Consensus" as a corporate policy for ensuring the continuity of society and nature.

EPTA Sustainability Branch



The necessary sustainable production steps are being taken depending on the decisions made by the EPTA Sustainability Branch, which have been established within the company to manage and carry out relevant activities for this process.



EPTA Sustainability Unit



The necessary sustainable production steps are being taken depending on the decisions made by the EPTA Sustainability Branch, which have been established within the company to manage and carry out relevant activities for this process

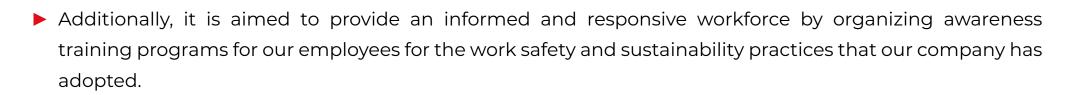


EPTA Sustainability Branch Meeting



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EPTA Sustainability and Work Safety Training





Work Safety Training for Our Employees

Sustainability Training for Our Employees

SUSTAINABILITY

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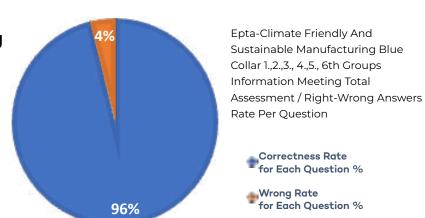


EPTA Sustainability and Work Safety Trainings

Subject: EPTA-Climate Friendly and Sustainable Manufacturing Blue Collar Information Meeting Assessment Report

Tag Of The Training

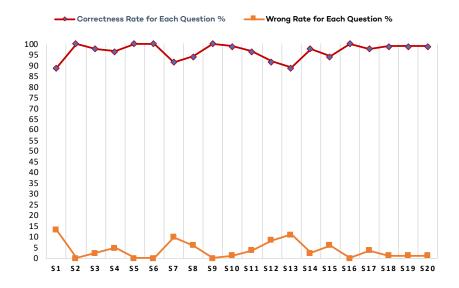
Training Coordinator	İlke AYDIN Sustainability Branch Leader-Industrial Engineer
Lecturer	Prof.Dr. Cengiz TÜRE Sustainable Green Industry Consultant
Place	EPTA Meeting Room
Date and	14th of February, 2023- Tuesday
Time	09.30 - 11.00 (1-2-3-4-5-6. Groups as a whole)
Attendance to the Meeting	110
Attendance to the Test	86
Content of the Training and Number of Questions	20 right/wrong choice questions addressing the concept of sustainability, global environmental issues, the importance of understanding and tackling global warming/climate change, corporate carbon footprint and mitigation methods and corporate sustainability.
	methods, and corporate sustainability.



SUSTAINABILITY

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Epta-Climate Friendly And Sustainable Manufacturing Blue Collar 1,2,3,4,5,6th Groups Information Meeting Total Assessment/Right-Wrong Answers Rate





Social Responsibility Projects



Beside this, we continue to contribute to social sustainability through our social responsibility projects with various organizations as a company.



Business World Social Responsibility Project Against Domestic Violence



Social Responsibility Projects





Business World 23rd of April Project



Social Responsibility Projects



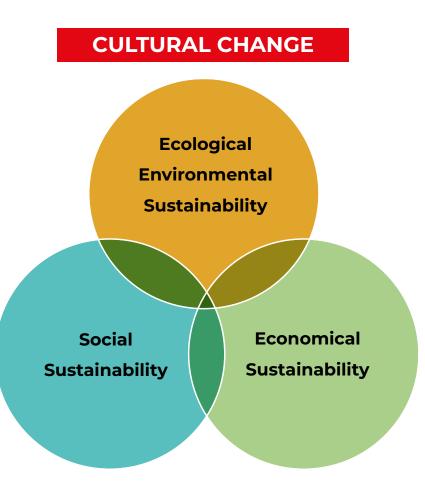


Business World 29th of October Project



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Sustainabilty Goals



The Basic Components of Global Sustainable Development

In line with the principle of sustainability to "leave no one behind« necessary efforts are also being made for all our partners involved in our supply chain to commit and act on this issue.

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- Also, high quality reliable product options based on continuous improvements are also provided for our customers who are sensitive and conscious of products manufactured in sustainable processes.
- EPTA, which gives necessary consideration to sustainable production from its employees to its suppliers, from its customers to society, not just today's needs; continues to adhere to the principles of "ecological, economic and social sustainability" with an understanding of production that also considers the needs of future generations for the livable world.

EPTA Corporate Sustainability Targets



Our company is committed to meet all expectations on the issues shown in below based on evidence, by implementing all universally accepted sustainability strategies.





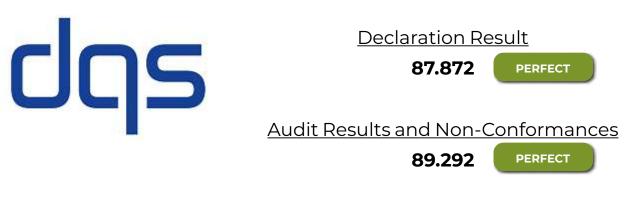
Sustainability Targets



DQS Assessment Results

In this process, our enterprise capacity and practices for the sustainability goals set forth in Table 1 have been evaluated in the **PERFECT** category, with evidence-based auditing by **DQS**, an internationally accredited organization.

<u>Supplier Name</u> EPTA ESKİŞEHİR METAL VE KABLO



Inspection Completed.

DQS Corporate Sustainability Assesment Result



Responsible Environment Management





Under this title, activities in the areas of tackling climate change, energy management, water management and waste management under responsible environmental management were evaluated primarily. Our company has obtained the ISO 140001 Environmental Management System certificate by fulfilling these requirements.



ISO 140001 Environmental Management System Certificate

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EPTA

STRUGGLE AND COMPATIBILITY WITH CLIMATE CHANGE



Struggle And Compatibility with Climate Change



Today, one of the events affecting our world negatively is climate change. Climate change is not limited with changing some climatic characteristics; beyond that, it directly affects everyone's life.
 'Climate change' or 'climate crisis' is a term used to describe global warming and climate change due to changes in the world's average temperature.



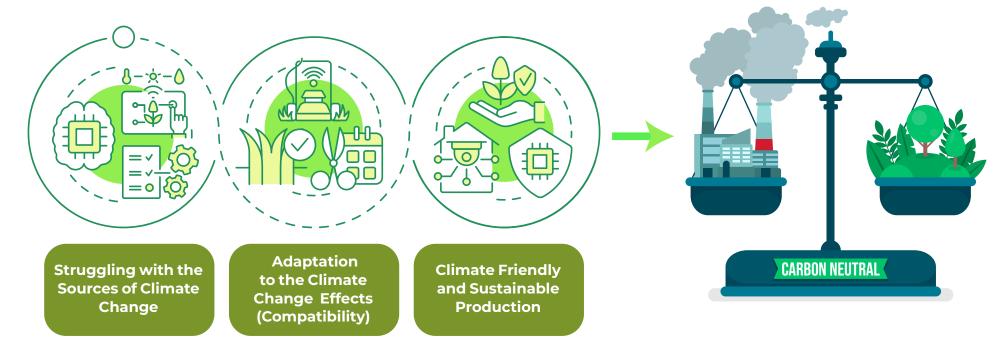
The Effects of Climate Change

- Widespread Hunger
- Global Warming
- ▶ Extreme Droughts
- More Frequent Extreme Weather Events
- ► Yield Insecurity for Farmers
- More Wildfires
- Physical and Mental Health Impacts
- Infrastructure Destruction
- Heat-Related Deaths
- Pest Epidemics
- Sea Level Rise and Floods
- ► Limited Access to Clean Water
- ► Increasing Conflict Over Natural Resources
- Mass Migration

Struggle And Compatibility With Climate Change

For climate-friendly and sustainable production, our company will struggle with climate-changing emission sources on one hand and also adapt to the effects of the climate crisis in a holistic way.





Our Basic Strategy for Struggling with the Climate Crisis

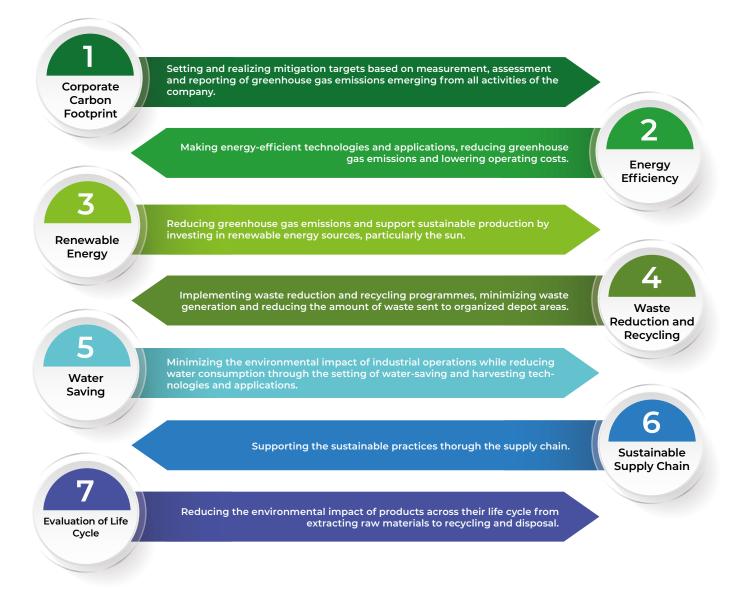


Struggle And Compatibility With Climate Change



The issues and aims of our company to support environmental sustainability and reduce its environmental impacts are outlined in right template.

Our Core Strategy for Combating the Climate Crisis



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Corporate Carbon Footprint and Its Management

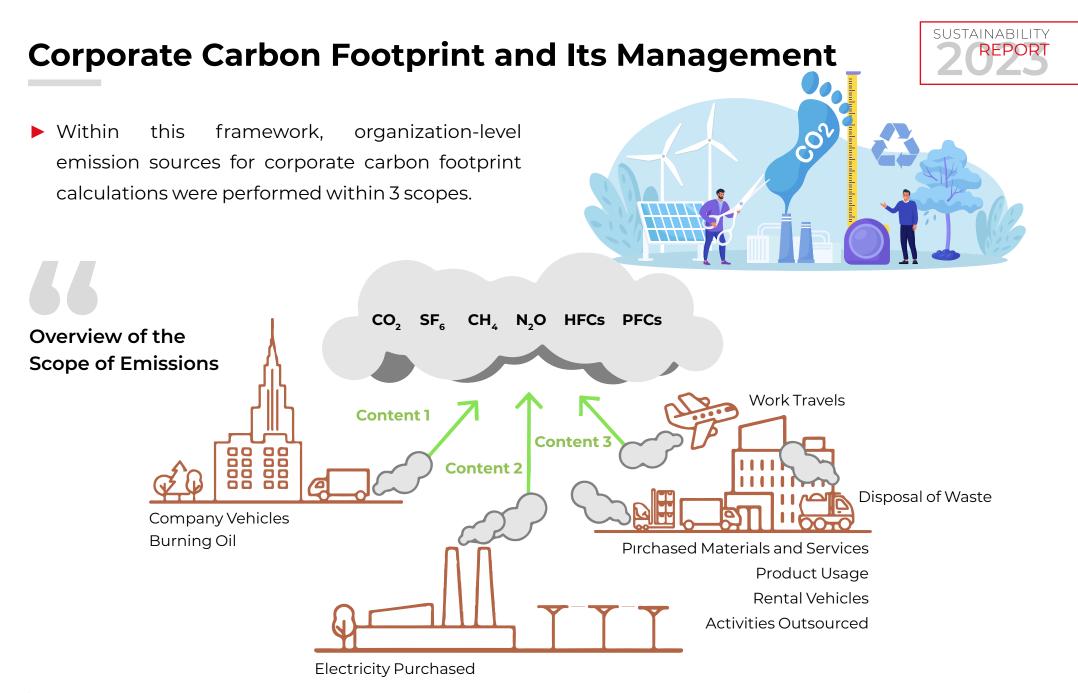
- The carbon footprint is a unit of measurement used to measure the amount of greenhouse gases an organization releases into the atmosphere as a result of its activities. These greenhouse gases cause global warming due to the greenhouse effect in the atmosphere, while also leading to climate change.
- Our company is committed to carrying out its work for a sustainable future, fulfilling its environmental responsibilities in calculating and reducing its carbon footprint. In this context, in collaboration with the Sustainable Green Industry Unit (ESO-SSIU) of Eskişehir Chamber of Industry and EPTA, the "Corporate Carbon Footprint Report" was prepared in accordance with the standards of 14064-1: 2006 for 2021.
- For this purpose, ESO-SSIU has issued a certificate of appreciation for its pioneering and cooperation.



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Corporate Carbon Footprint and Its Management



Our corporate carbon footprint results prepared by our EPTA sustainability branch have been added to the report in full transparency. (Click on the boxes on the side to access detailed reports..)

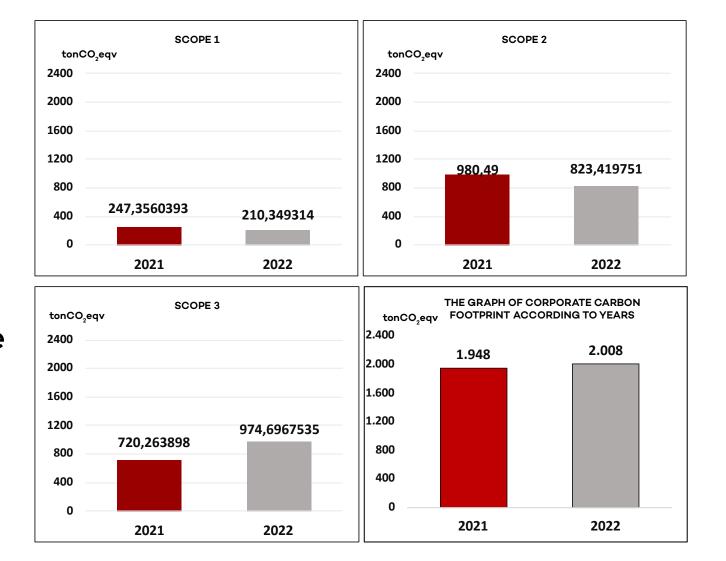
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2021 Our Corporate Carbon Footprint	2022 Our Corporate Carbon Footprint





Our Inventory of Corporate Footprint and Our Reduction Targets

Distributions of Greenhouse Gas Emissions by Scope



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Our Inventory of Corporate Footprint and Our Reduction Targets



%35

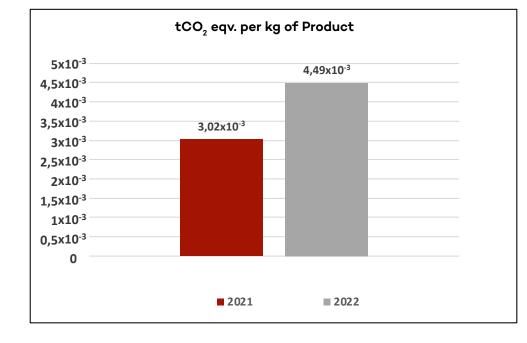
Our goal is to reduce our corporate carbon footprint by 35% till 2025 with the SES and energy efficiency investments.

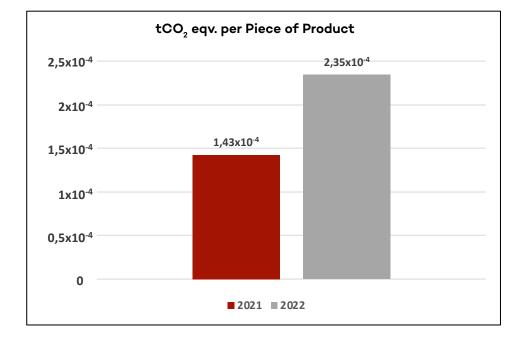


Our Inventory of Corporate Footprint and Our Reduction Targets



Carbon Footprint Per Piece of Product





Solar Energy (SES) System



▶ The use of renewable energy sources in the production processes of 2025industrial plants makes the greatest contribution to their becoming more environmentally friendly and sustainable. Also, it **400kW SES** has a key role in reducing energy costs while having a more independent and reliable energy source when regarding the energy supply. With this EPTA has awareness, implemented a 400 kW SES project in 2023, covering starting an average of 40% of its annual energy consumption and expenses from solar panels. This means that our corporate carbon footprint is reduced

40% of total energy consumption is provided from solar panels



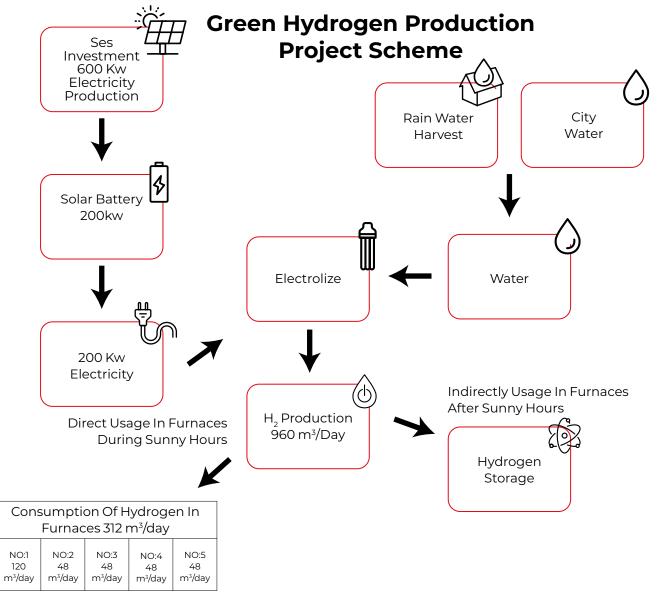
at the same rate.

Integrated SES and Rain Water Hydrogen Production

THE PROJECT OF ACQUIRING HYROGEN USED IN THE FURNACES BY SES

Also, by producing hydrogen for use in our furnaces instead of natural gas from using the clean energy we provide with SES investment and the rainwater we harvest, we will provide about

222.67 tCO₂eq./year reduction in our greenhouse gas release amount with our new project, which we will be implemented very soon.



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Energy Efficiency

- Energy efficiency is reducing energy consumption, utilizing more efficient resources, enhanced industrial processes, energy recovery without reducing the amount of gas, heat, air and electrical energy loss, recovery and reconsideration of resources removed from the system as waste, or reassessment or production.
- The essential issue in energy efficiency is reducing consumption by using energy effectively without going to any savings or restrictions. Efficient utilization of energy in industries with high production capacity and excess energy consumption reduces costs and severely reduces the consumption of resources needed for the energy acquisition.

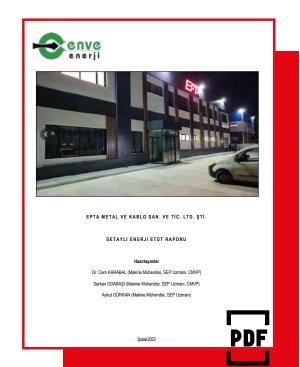




Energy Efficiency Audit Report

- In the context of this work; systems that could have potential to save energy such as heating, cooling, ventilation systems, lighting system, electric motors, insulation status of mechanical equipment, automation system, transformers have been studied.
- Measurements were taken, detailed examinations were carried out, particularly on electric motors with high energy savings potential. Various measurements were made through the power analyzer to determine the performance of electric motors. Debit and strength measurements have been made so that the efficiencies of boilers, fans and circulation pumps can be determined. Various measurements have been made specific to these units, which have a direct impact on production in the business, and quantities of savings have been determined.
- Units with other savings potential have also been examined in detail and detailed in the report in later sections. EPTA, in reference to KOSGEB's "Efficient Engine Project," aims to prevent a 30% energy loss and prevent the release of 141 tons of CO2 equivalent carbon dioxide by converting all engines within the factory, particularly compressor engines, to efficient engines.

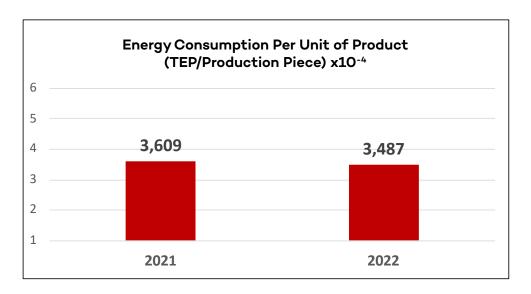


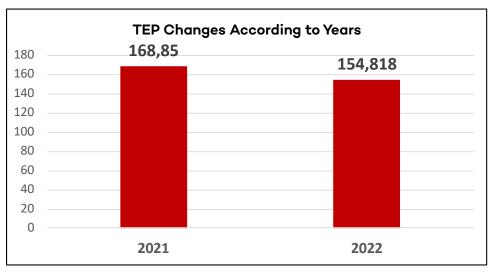


Energy Efficiency Audit Report



- In our company, energy consumption per unit product (TEP/production period) was 0,0003609642 in production processes for 2021, and 0,0034878812 for 2022.
- This amount is estimated to decrease with our SES and energy efficiency applications in our company.





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Waste Reduction and Recycling





• Our firm considers the use of recycled materials to improve environmental sustainability extremely important for natural resource conservation and waste reduction. This is because we believe that opting for recycled materials in the supply of raw materials required in the production processes is important for an environmentally friendly production. Thus, we aim to further increase our contribution to this process by setting a roadmap with our suppliers and customers to increase the use of recycled materials in the products we produce.

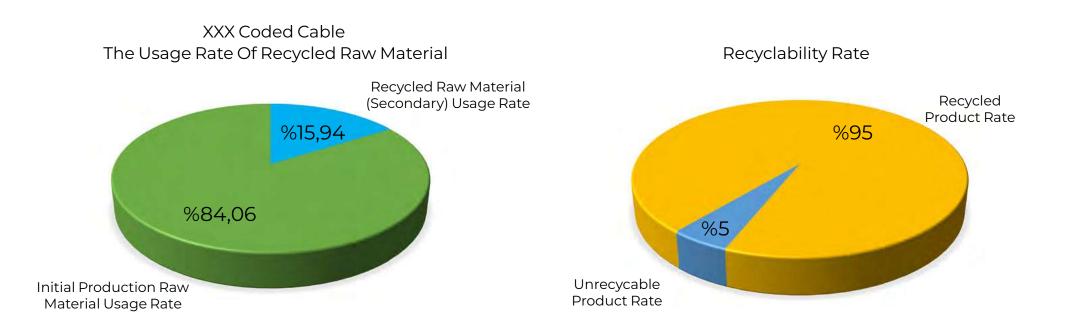


Waste Reduction and Recycling Product Profile

In this scope, EPTA implemented waste reduction/recycling programmes for Sustainable Development Purposes and the EU Green Deal; it shares the rates of recycled raw materials and the rates of product recyclability in the components of the products it produces transparently and evidence-based to ensure both minimizing waste generation and the requirements for recycling to save raw materials and energy.

SUSTAINABILITY

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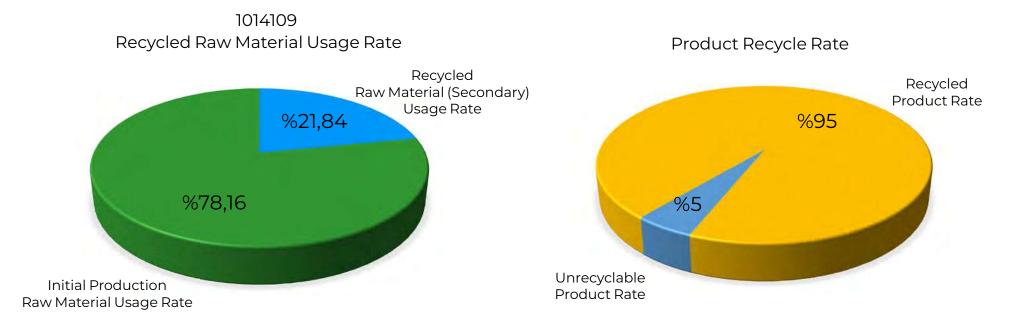


Waste Reduction and Recycling Product Profile

Accordingly; we aim to take our rate of use of recycled raw materials to at least 25% by 2023, which is approximately 16% in our cable products and 22% in metals processing. We will also increase the proportion of recycled content used in our packaging. (also contribute to the fight against climate change.).

SUSTAINABILITY

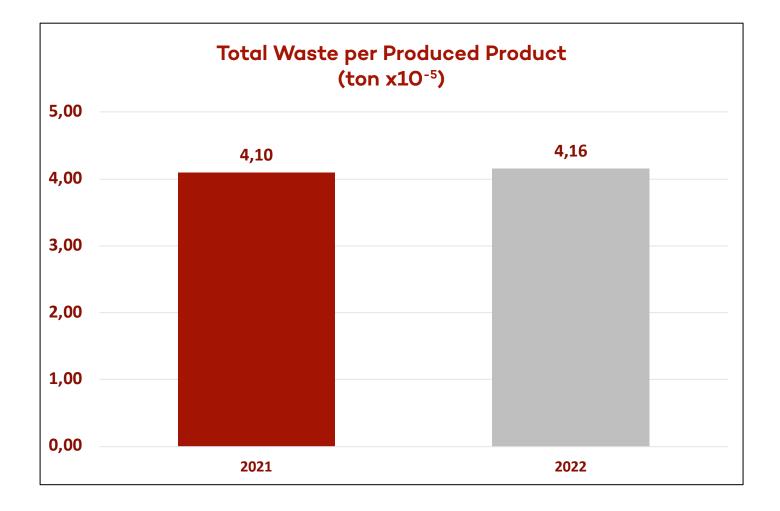
RFPOR





Waste Reduction and Recycling







Sustainable Supply Chain



Dear Our Supplier,

As you know, waste and recycling waste have become an increasingly important practice in the world and in our country. Recycling as a way of protecting nature is a positive practice that reduces recourse to resources in nature. That's why we also find and support our suppliers' use of recycled materials positive.

Our preference is to use recycled materials such as glass, metals, plastic, waste papers and protect natural resources, rather than cutting down a tree for paper production. Furthermore, such practices will no longer be voluntary practices, along with decisions taken by the European Union and the United Nations; the use of recycled material will be obligatory.

Therefore, we ask you to increase the use of recycled materials in your products as much as possible and to give us the information about the recycled material usage according to the details that we will share with you about this, later.

EPTA

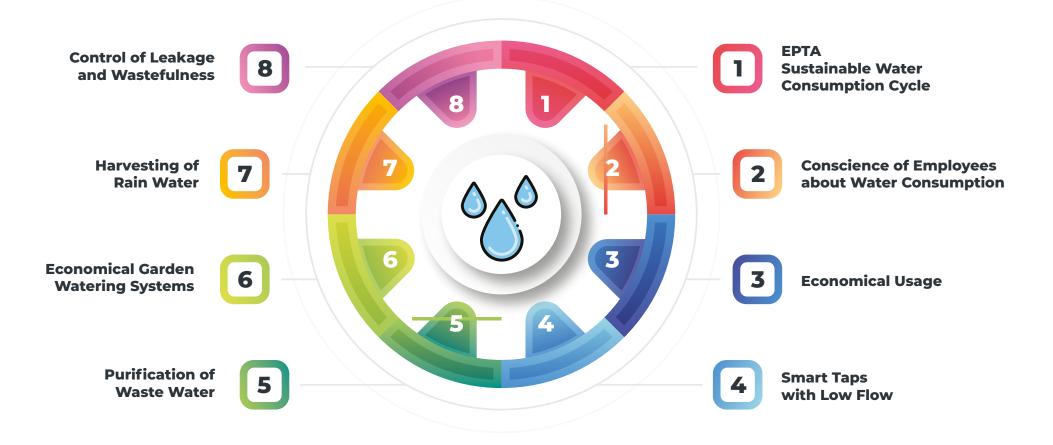
- EPTA aims to ensure that all products holistically from the supply chain are manufactured in sustainability principles and environmentally friendly processes, not just in its own manufacturing processes.
- This is because today, when the transition from linear production to cyclical green manufacturing processes becomes important, it will be possible for all firms to maintain competitiveness but adapt to this process in their businesses, which are located in supply chains.
- In this scope, carbon footprint information of each component is required to be provided over the product lifecycle with the type and quantities (%) of recycled substances used in the contents of all input materials that make up the components of all our products (which make up the product tree) provided by our suppliers.
- For the success of this process, we have sent the following letters of intent to all our suppliers, including our wishes for cooperation.



Water Consumption



EPTA Sustainable Water Consumption Cycle



EPTA

Water Consumption

While protecting water resources is

a fundamental requirement for sustainable activities of industrial enterprises, water shortages are becoming a serious problem in many regions while water supplies are steadily decreasing as a result of the climate crisis.

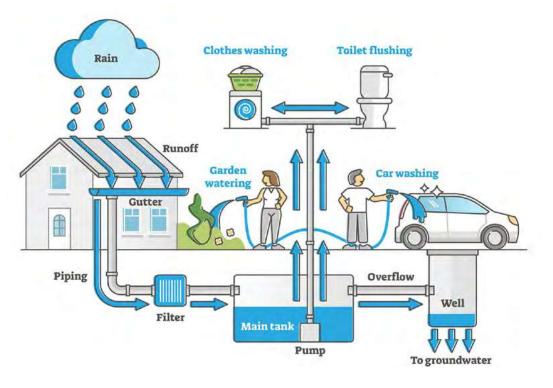
In this context, we are not only being an environment friendly company by doing the activities as water saving, rain water harvesting and central water purification but also we have been working towards a more sustainable future

while reducing our costs and fulfilling our economic and social responsibility.

Besides this, our company will use the water from the system it installed for harvesting rainwater (green water)
from the roof with sustainable water management understanding, as a source of water for green hydrogen production in the near future, while using garden irrigation with SES-sourced electricity powered pumps for cleaning.

EPTA Roof Rainwater Harvest System (Green Water)







Water Consumption

- Waste water discharges from our company are documented to be under legal limits by analyzing them with certain periods, and then waste water is treated by the EOSB wastewater treatment plants.
- The total amount of water drawn from the EOSB network for the 2021 operations of our business was 2,400 m³ and the amount of (blue) water drawn per product was 5x10-5m³/kg product.

Target 20% Consumption Reduction

The increase in the amount of water was due to the replacement of our company into its new building in 2021.

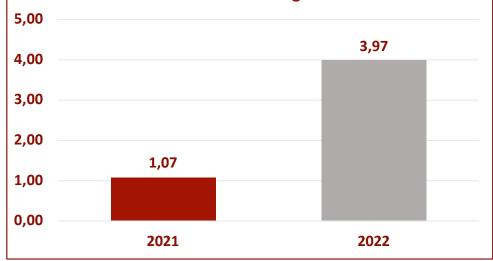
EOSB Waste Water Treatment Plants



SUSTAINABILITY

RFPOR

The Total Water Drawn per kg Product Produced (m³/kg x10⁻³)







Product Life Cycle Assessment

- We are monitoring and making improvements to the environmental impacts at every stage of the life cycle, from the extraction of raw materials we use to the production, distribution, use and recycling or disposal of the product with life cycle analyses.
- Because the results from these analyses are of paramount importance in identifying and monitoring how effective all sustainability-based practices are.





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Social Sustainability Activities



Social Sustainability

- With a focus on developing sustainable business models and production, EPTA is rapidly implementing social sustainability practices that focus not only on economic success but on enhancing social welfare through its human rights, community and environmentally friendly practices and leaving a more livable world to future generations.
- With our understanding of social responsibility, one of the most important components of social sustainability, we engage in activities that take into account the needs of society and our employees.



SUSTAINABILITY

Our Basic Principles for Social Sustainability



Our Basic Fields for Social Responsiblity



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Our Employment Policy: Diversity, Gender Equality and Disadvantaged Groups

- Ensuring equal opportunity for diversity of human resources and gender and disadvantaged groups in business is vital not only for the creation of a just society but also for economic development and sustainability.
- With this understanding, EPTA sees gender equality and employment of disadvantaged groups as an indispensable part of taking steps towards solving a societal problem and creating a fairer world.
- Thus, by looking after diversity and gender equality among our employees as much as possible, we are bringing a wider and efficient talent pool into our business ecosystem, enabling new ideas to emerge and innovative solutions to be built through the inclusion of women and disadvantaged groups in the workforce.





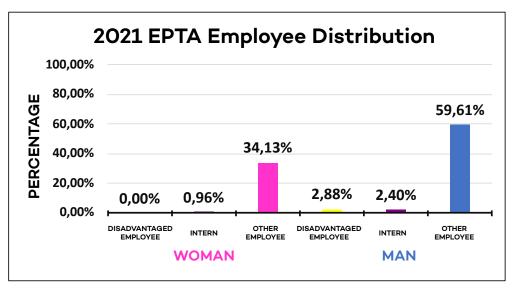
Effective, Environmental and Sustainable Manufacturing

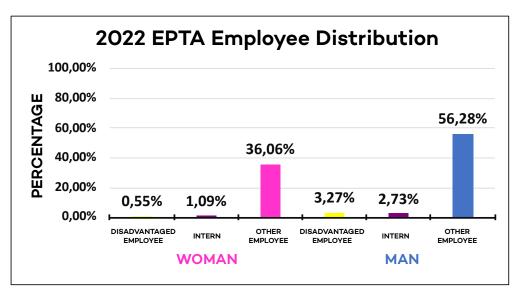
Our Employee Profile





With our resources of people from diverse backgrounds, experiences and cultures, we contribute to reducing and integrating social inequalities with the employment of these groups while giving us the corporate capacity to operate creative thinking at work, successfully dealing with diversity and addressing issues from different aspects.





Improving the Social Welfare





- Improving the social welfare aims to ensure that a society has a better standard of living, a fairer social structure and greater equality of opportunity.
- Achieving these goals requires all public institutions, businesses and social stakeholders such as the NGO to work together to improve people's quality of life, reduce inequalities, ensure social justice and build a sustainable future.
- Companies are able to contribute to the development of social prosperity through their economic activities, as well as through business ethics, sustainability, social responsibility projects and fair business practices, as well as through their innovations and technological development.

Improving the Social Welfare



Believing in the importance of industrial organizations, EPTA attaches great importance to its efforts to contribute not only to its own enterprise success but also to societal prosperity through its economic, environmental and social comprehensive practices that also look after local needs.

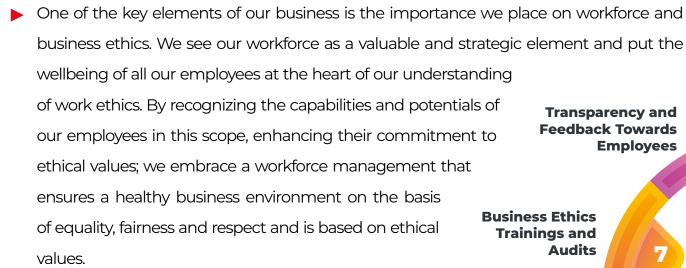
Thus, we contribute directly and indirectly to the following fundamental issues with the Content integral sustainability-based production understanding we prioritize for the promotion of social prosperity.





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Workforce and Work Ethics



- Being aware of the value of our workforce for a sustainable and long-term corporate success as a company, we are progressing through continuous improvements to the mentioned key headlines.
- We also listen to feedback from our employees, evaluate their views and adopt a participatory management understanding in the interest of communicating openly and honestly with our employees and ensuring a transparent business environment. So, we strengthen the culture of work ethics together by building a strong relationship with our workforce.





Developing Social Relations





Strengthening the social relations as much as economic included gains is in our strategic priorities which has the priority for the success of our company. We are making institutional the necessary efforts to improve social relations in line with our own industry and target audience.

OPENNESS AND COMMUNICATION

We aim to have an open and transparent communication with the community; informing the community about the activities, objectives and decisions of the business; providing open communication to feedback through social media, corporate blogs or various activities.

SOCIAL RESPONSIBILITY PROJECTS

We provide support for social responsibility projects in various areas such as education, health, environmental or supporting for disadvantaged groups etc.

COLLOBARITOIONS AND PARTNERSHIPS

We develop collaborations and partnerships with other institutions such as civil society organisations, local governments and universities to find solutions to societal problems.

INVOLVEMENT OF EMPLOYEES

To strengthen community relationships, we are also actively creating the opportunities for our employees to participate in voluntary community activities and take a leadership role to help local communities.

SUPPORT TO THE LOCAL ECONOMY

We care as much about working with local suppliers as we can, supporting local small businesses and employing the local workforce.

PREPARED FOR CRISES

The creation of crisis plans to act swiftly and effectively on the management and preparedness of possible societal crises, we are prepared for emergencies.

Our Activities for Developing The Social Relations





EPTA Economic Sustainability Activity Cycle



- EPTA, which considers economic sustainability as the ability to drive our organization's economic performance in the long term, aims to create both financial success and long-term value by ensuring economic sustainability for future growth and competitive advantage, not just environmental and social.
- It is progressing by creating an economic sustainability action plan cycle to manage this process.





Our Basic Actions for Economic Sustainability



FINANCIAL PLANNING

We direct financial planning and investment into sustainable projects such as energy efficiency, renewable energy investments and digital technologies, reducing environmental impacts while providing cost savings and competitive advantage over long term

CYCLIC ECONOMY

By rescheduling production processes, we are reducing the amount of waste through recycling, reuse and waste reduction applications, increasing the more efficient use of resources

RESOURCE EFFICIENCY

We direct productivity growth by optimizing production and costs with monitoring and control systems to measure consumption of inputs and improve efficiency

GREEN PRODUCT DESIGN

We meet consumers' demand for sustainable products by making environmentally friendly products by sensitising all production processes and materials used to environmental impacts

INNOVATION R&D

We develop products and business processes that include research work and innovation to develop innovative solutions that support sustainability strategies

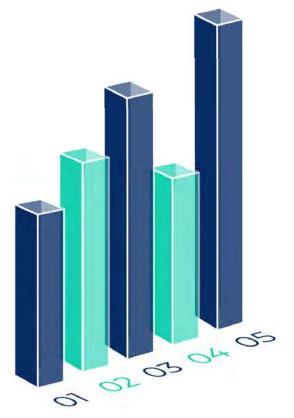
STAKEHOLDER COLLABORATION

We realize sustainability goals by understanding stakeholders' expectations and communicating transparently, collaborating with suppliers, customers, local communities, non-governmental organizations and government agencies

RISK MANAGEMENT

We direct sustainable growth with robust financial planning and risk assessment against risks and uncertainties when setting long-term goals and strategies

The basic actions that we will follow by sticking to the action cycle process for economic sustainability are these:





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Finance and Investment Planning



We are moving forward through a sustainable financial planning management, also assessing our fiscal goals, resources and market conditions to enhance our financial success and ensure a sustainable economic future.



Our Management of Sustainable Financial Planning for Economic Sustainability



Cyclical Economy Applications

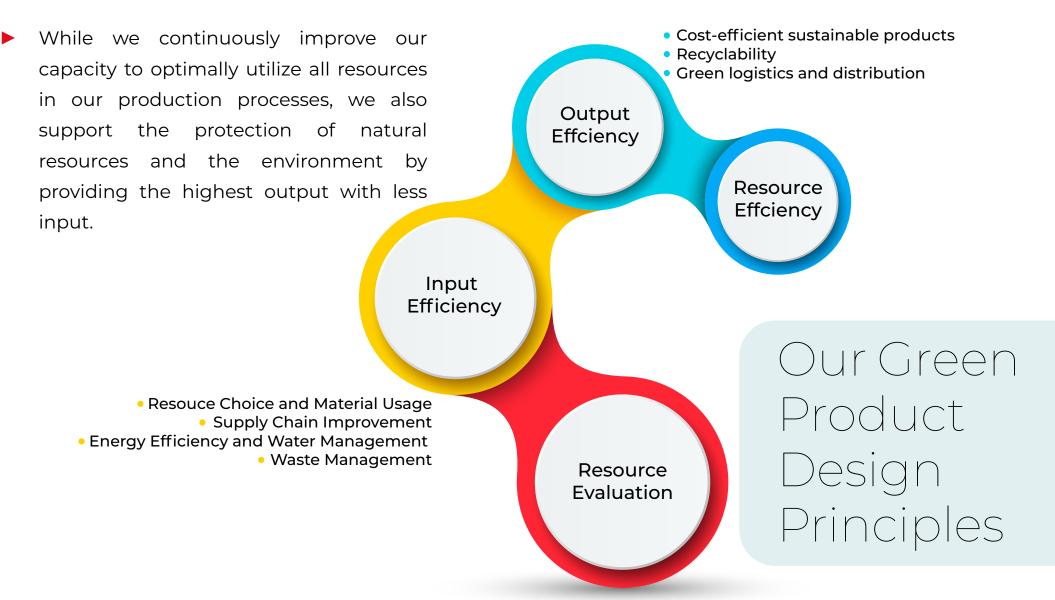






Resource Efficiency







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Green Product Design

EPTA has focused on reducing the costs and environmental impact, improving the efficiency and making a difference in markets by innovation and R&D studies; innovative products, processes and technologies developed. INTEGRATION TO THE SYSTEM MATERIAL CHOICE AND DESIGN PRINCIPLES

AND REPAIR OF PRODUCT

GREEN

PRODUCT

CERTIFICATE

GAINING

RECYCLING

CAPABILITY

BUILDING

SUPPLIER

AWARENESS

AND CUSTOME

fective, Environmental and Sustainable Manufacturi



Innovation and R&D





Thus, it aims to promote economic sustainability while improving the competitiveness of our business. In this scope, we take a holistic approach in our innovation and R&D studies, leveraging different processes.

> Process Management for Innovation and R&D



Customer Satisfaction



- EPTA puts customer satisfaction at the heart of its way of doing business in order to deliver products of quality that meet their expectations and needs, knowing that building a loyal customer base is a major advantage in competition in the industry.
- With this understanding, our company has a systematic management understanding to ensure customer satisfaction.

Our Principles for Customer Satisfaction

Providing qualified, reliable, durable, functional and sustainable products that meet the needs of our customers.	QUALIFIED PRODUCTS AND SERVICES
Responding to customers' questions, complaints or requests quickly and effectively and engaging in effective communication with them.	CUSTOMER SUPPORT AND COMMUNICATION
Bringing positive customer experiences towards our company with our employees who show respectful, understanding, kind attitudes and behaviors.	PERSONNEL BEHAVIOUR
Understanding our customers' preferences and needs, providing them with tailored services, products and solutions.	SPECIALIZATION IN PRODUCTS
Solving problems, delivering orders on time and delivering quick and efficient services without sacrificing product quality.	FAST AND EFFECTIVE SERVICE
Delivering pricing, product information and policies clearly to customers with transparent and reliable disclosures in transactions made.	TRANSPARENCY & RUSTWORTHINESS
Giving satisfaction-focused solutions by quickly addressing customers' complaints and issues.	ABILITY TO SOLVE PROBLEMS
Organising loyalty programs and offering exclusive discounts for customers.	LOYALTY PROGRAMS AND DISCOUNTS
Presenting information that our company is fulfilling its responsibilities to economic, social and environmental sustainability.	SUSTAINABILITY



Customer Satisfaction





- Customer satisfaction is a fundamental part of our company's a with its customers but also refers to customers' satisfaction with our products and services.
- EPTA aims to achieve significant gains for its business by rigorously carrying out its practices for customer satisfaction.

Activity Cycle for Customer Satisfaction

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National And International Stakeholders







Data Safety



- While sustainability for our business is intended to deliver long-term success from both environmental and economic and social angles, we also place great emphasis on data security.
- We rigorously protect information belonging to all our stakeholders.
- Therefore, our company manages this process by adhering to an action plan to ensure data security in the context of sustainability.

Our Steps of Action Plan to Ensure Data Security

DATA CONFIDENTIALITY AND CONSISTENCE

While our company is acting in accordance with personal data protection laws; shows compliance with regulations on the collection, processing, storage and sharing of personal data which ensure data security.

DATA SECURITY POLICIES AND TRAINING

Our company has a data security policy, such as how to process, store, share and protect data, and educates employees to comply with these policies.

DATA ENCRYPTION

Data security is provided by encrypting sensitive data, reducing the risk of unauthorized access, while transmitting and storing data.

FIREWALLS AND NETWORK MONITORING

Our company enhances the security of data using firewalls, virus protection software and network monitoring tools to ensure network security.

DATA BACKUP AND RECOVERY

Data loss is prevented by making regular backups.

PHYSICAL SECURITY

While data security is not only available in digital but also in physical environment; server rooms, data centers and other sensitive areas are protected by physical security measures.

UPDATED SOFTWARE AND SECURITY PATCHES

The vulnerabilities are minimized by keeping the software and systems that we use up to date.

RISK ASSESSMENTS AND CONTINGENCY PLAN

Our business has a contingency plan against the security threats by assessing potential of them.

AUTHORIZATION AND ACCESS CONTROLS

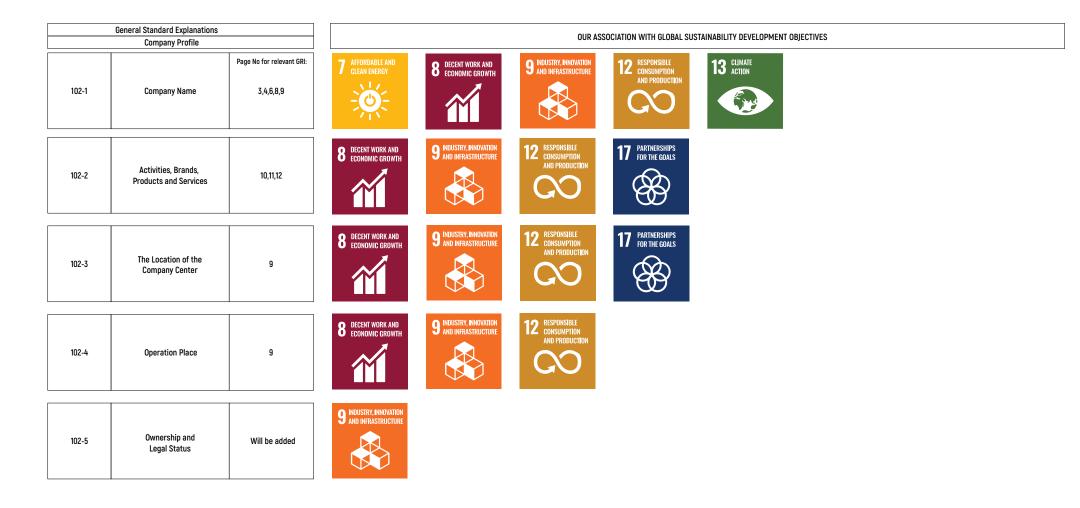
In our company, access to data is limited, allowing only people who are authorized access to certain data, and these access is monitored.





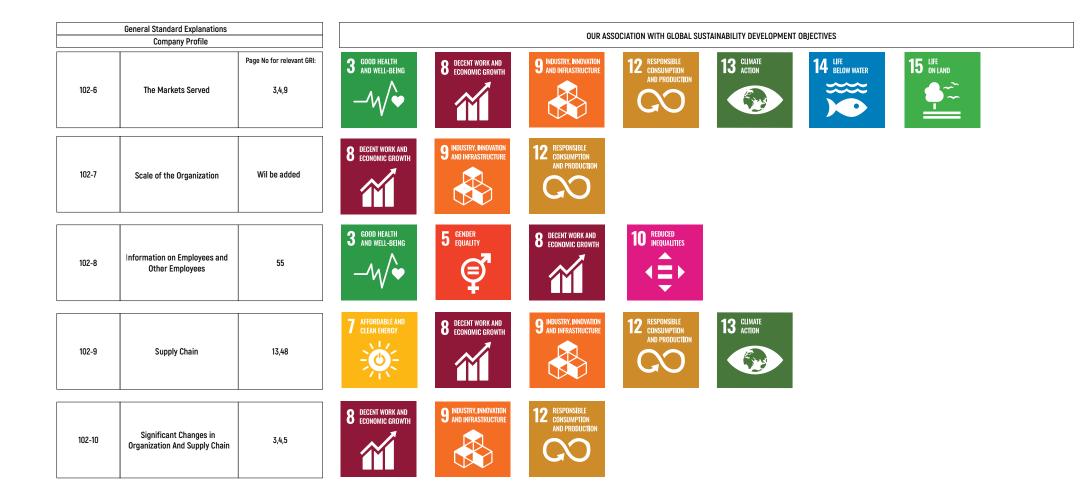






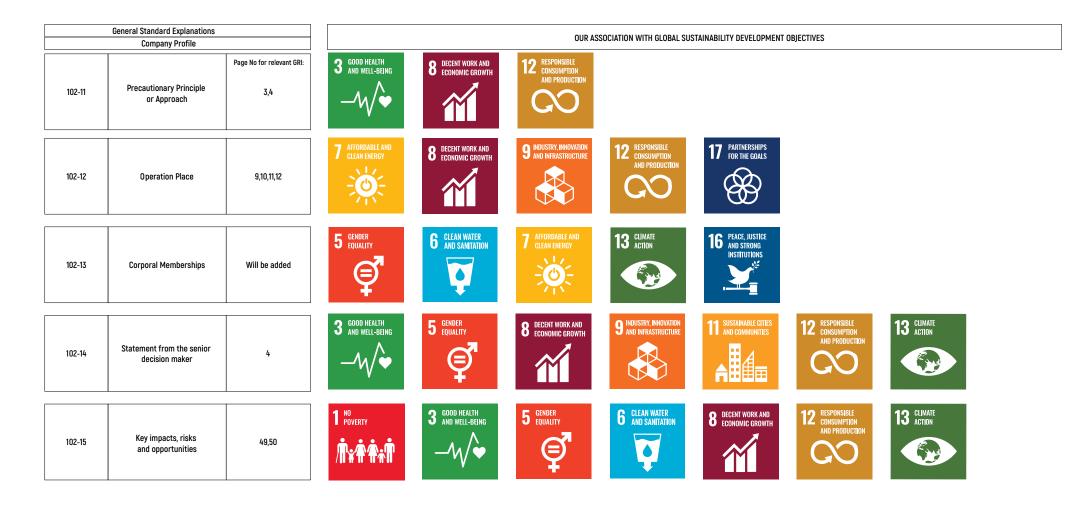








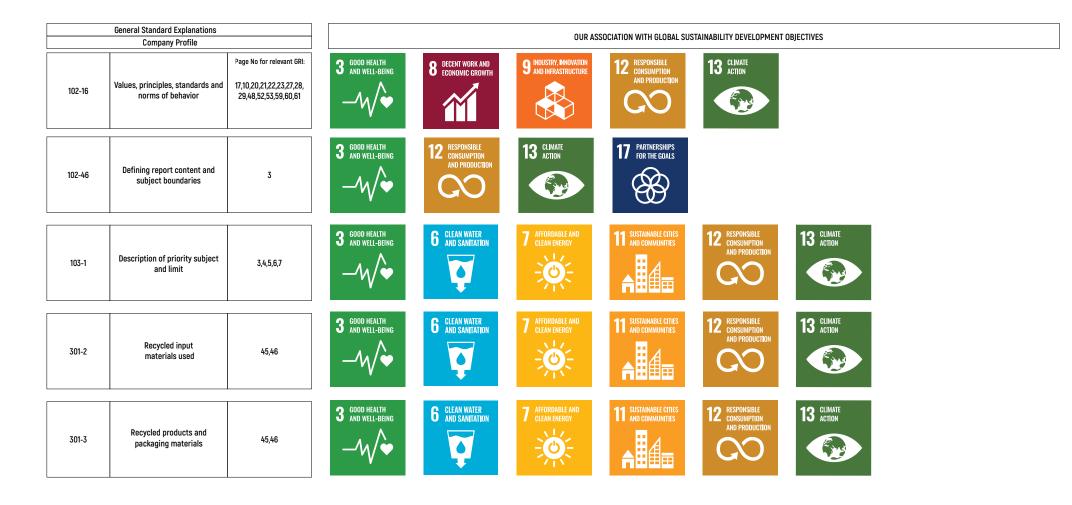






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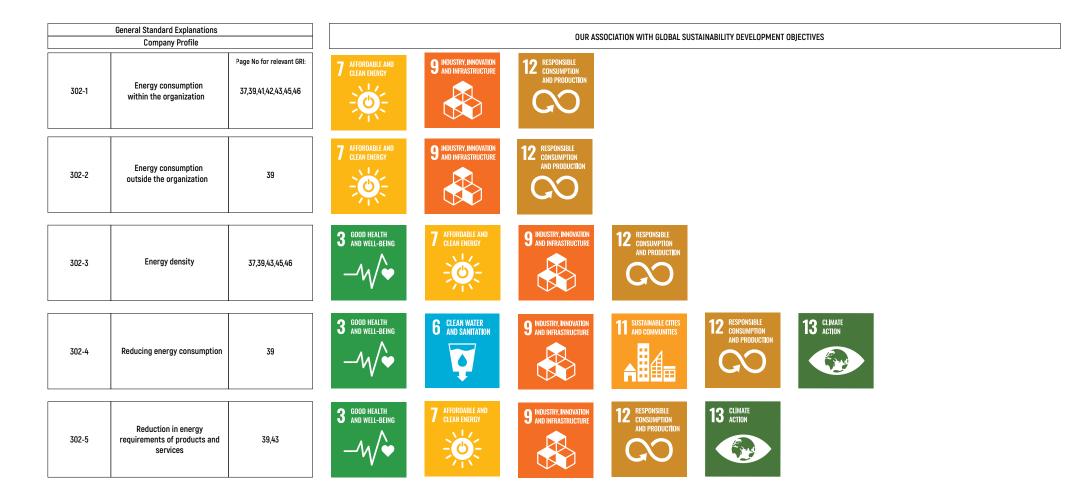






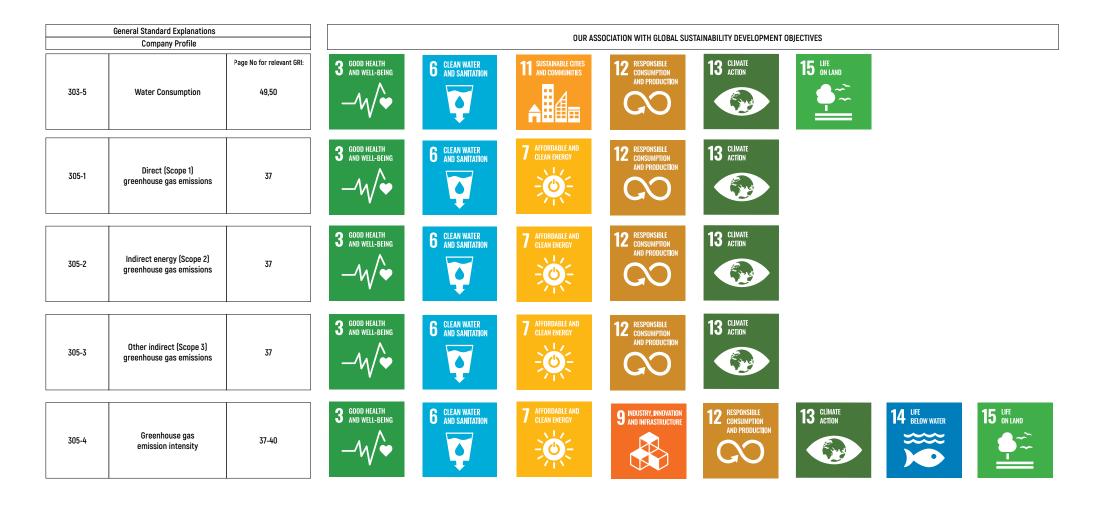
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Contact

Address

Organize Sanayi Bölgesi 2002. Cadde No:3 26010 Odunpazarı/Eskişehir **T**: +90 222 236 22 33

M: info@epta.com.tr

luuluul

Eskişehir TÜRKİYE